

Privacy Statement FELIXrobotics B.V. May 2018

FELIXrobotics B.V., located at Zeemanlaan 15, 3401 MV, IJsselstein, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.felixprinters.com Zeemanlaan 15, 3401 MV, IJsselstein +31 (0) 303031387 Guillaume Feliksdal is the Data Protection Officer of FELIXrobotics B.V. He can be reached via info@felixrobotics.com

Personal data that we process

FELIXrobotics B.V. Process your personal data by using our services and / or by providing this information to us. Below is an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address
- IP address
- Information about your activities on our website
- Bank account number

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at marketing@felixprinters.com and we will delete this information.

For what purpose and on what basis we process personal data

FELIXrobotics B.V. Process your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising leaflet
- You can call or e-mail if necessary to be able to carry out our services
- Inform you about changes to our services and products. deliver services to you
- FELIXrobotics BV also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

Automated decision-making

FELIXrobotics B.V. does NOT take decisions based on automated processing on matters that can have (significant) consequences for persons. This concerns decisions taken by computer programs or systems, without involving a person (for example an employee of FELIXrobotics B.V.).



How long we store personal data

FELIXrobotics B.V. does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for personal data: Personal data are stored for an indefinite period of time. This is done for proper exercise of all business activities. For example; finding out orders that have been delivered to provide good service.

Sharing personal data with third parties

FELIXrobotics B.V. does not sell your information to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. FELIXrobotics B.V. remains responsible for these processing operations.

Cookies, or similar techniques, that we use

FELIXrobotics B.V. uses only technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by FELIXrobotics B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold to you or another organization mentioned by you in a computer file. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to marketing@felixprinters.com. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. FELIXrobotics B.V. you also want to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

FELIXrobotics B.V. take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications please contact our customer service or via marketing@felixprinters.com